



"BUT I'M NOT COMFORTABLE WITH CONFLICT: LEARNING TO TALK YOUR WAY THROUGH IT."

Join West Central MN SHRM for a conflict resolution seminar presented by Matt Steinkamp. Matt is the Vice President of EAP Services at Midwest EAP Solutions in St. Cloud, MN. This session will explore the "whys" and "hows" of conflict avoidance and explore more effective ways of conflict resolution. Various styles of dealing with conflict will be explored in an effort to assist individuals in understanding how their approach impacts their work and personal relationships. Throughout the session, participants will be challenged to assess the effectiveness of their style and consider other approaches to conflict resolution.

DATE: Friday, January 23rd, 2009

TIME: 11:30am-1:30pm

(West Central SHRM meeting begins at 11:30am, seminar starts at 12pm)

PLACE: Holiday Inn - Alexandria, MN

COST: \$15 Registration Fee (does not include lunch)

Free for paid members of West Central MN SHRM



"The use of this seal is not an endorsement by the HR Certification Institute of the quality of the program. It means that this program has met the HR Certification Institute's criteria to be pre-approved for recertification credit."

*January 23rd, 2009
Conflict Resolution Seminar*

Contact Person: _____

Number of Attendees: _____ Total Cost: _____

Business Name: _____

Address: _____

Phone: _____ Fax: _____

E-mail: _____

Mail Registration form and payment to West Central MN SHRM by 1-21-09.

West Central MN SHRM, PO Box 144, Alexandria, MN 56308

REGISTRATION